COOKIE POLICY

THE JAZZ FINTECH (BROKTRADING LTD)

A Cyprus Limited Liability Company

Registration Number: HE 342927

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THE JAZZ FINTECH (BROKTRADING LTD), HE 342927, Orfeos Street 2B, office 201, 1070 Nicosia, Cyprus
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1. Introduction

This Cookie Policy explains clearly and transparently how **THE JAZZ FINTECH (BROKTRADING LTD)** uses cookies and similar technologies on our websites, including www.thejazzfintech.com and www.pfarmour.com. We have prepared this document to help you understand what cookies are, why we use them, and how you can manage your preferences.

This Cookie Policy forms an integral part of our Privacy Policy: we encourage you to read both documents to get a complete picture of how we handle your personal data. In particular, in our Privacy Policy you will find detailed information about your rights under the GDPR, the legal bases for processing, data retention periods, and how to contact us for any requests relating to the protection of your data.

An important note about our Merchant of Record

When you make a purchase through our channels, our Merchant of Record (MoR), **Creem**, may place its own cookies necessary to process your payment securely. Creem acts as a data processor on our behalf for payment processing: the cookies it uses during checkout are necessary for the provision of payment services. For further information, you may refer to the MoR's privacy policy available at https://www.creem.io/privacy. For any questions regarding cookies placed by Creem, please contact us or the MoR directly.

2. What are cookies

Cookies are small text files that are stored on your device when you visit a website. They serve various functions: some are essential for the website to work properly, others help us understand how users interact with our services, and others store your preferences to offer you a more personalised experience.

Cookies can be *"session cookies"*, which are automatically deleted when you close your browser, or *"persistent cookies"*, which remain on your device for a set period of time or until you delete them manually.

3. The types of cookies we use

3.1 Strictly necessary cookies

These cookies are essential for our website to function properly. Without them, essential services such as logging into your account or storing your cookie preferences would not

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work. Because they are necessary to provide you with the services you have requested, they cannot be disabled.

The strictly necessary cookies we use include: the session cookie (*session_id*), which manages your browsing session and is deleted when you close your browser; the authentication token (*auth_token*), which keeps you logged into your account for 30 days; and the cookie that stores your cookie preferences (*cookie_consent*), which is retained for one year.

3.2 Functional cookies

Functional cookies allow us to remember the choices you make on our website, such as your preferred language, to provide you with a more convenient and personalised experience. For example, we use a cookie to store your language preference (*lang_pref*) for a period of one year. These cookies do not collect information that could be used to identify you for advertising purposes.

3.3 Performance and analytics cookies

These cookies collect aggregated information about how visitors use our website, such as which pages are visited most frequently or whether users receive error messages. The information collected is anonymous and is used solely to improve how the website works.

We use Google Analytics, which places the *_ga* and *_gid* cookies to collect statistics about website usage. This data helps us better understand our users' needs and continuously improve our services. We also use Hotjar (*_hjid*) to analyse user behaviour and identify any usability issues.

3.4 Targeting and advertising cookies

Advertising cookies are used to show you adverts that are relevant to your interests and to measure the effectiveness of our advertising campaigns. These cookies record your visit to our website, the pages you have viewed, and the links you have followed.

The cookies of this type that may be present on our website include: Google Ads (*_gcl_au*) for advertising conversion tracking, and Facebook (*_fbp*) for personalising adverts on the social platform.

3.5 Merchant of Record cookies

During the checkout process, Creem places its own cookies that are essential for completing your payment securely. These cookies are used to ensure transaction

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security, prevent fraud, manage the payment session, and collect analytics data on the purchase process. As they are necessary for the checkout to function, blocking them may prevent you from completing your purchase.

4. How to manage cookies

You have several options for controlling and managing cookies on our website.

When you visit our website for the first time, you will be presented with a banner that allows you to accept or reject different categories of non-essential cookies. You can change your preferences at any time by clicking on "Cookie Settings" in the website footer.

You can also manage cookies directly through your browser settings. Most browsers allow you to refuse all cookies, accept only certain types, or receive a notification each time a website attempts to place a cookie. Please note that disabling cookies may affect your browsing experience and some website functionality.

If you wish to limit interest-based advertising, you can use the tools provided by the advertising industry: aboutads.info/choices for the United States, networkadvertising.org/choices for the Network Advertising Initiative, or youronlinechoices.eu for the European Union.

Please remember that the cookies placed by Creem during checkout are necessary for payment processing: blocking them may prevent you from completing a purchase.

5. Legal basis for the use of cookies

In accordance with the General Data Protection Regulation (GDPR) and the ePrivacy Directive, we request your consent before placing non-essential cookies on your device. Strictly necessary cookies, however, do not require consent as they are essential to provide you with the service you have requested.

As explained in our Privacy Policy, you may withdraw your consent at any time through the cookie settings on the website, your browser settings, or by contacting us directly. Withdrawal of consent does not affect the lawfulness of processing carried out before the withdrawal.

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6. Your rights

As described in detail in our Privacy Policy, the GDPR grants you a number of rights over your personal data, including the right of access, rectification, erasure, restriction of processing, data portability, and objection. To exercise these rights in relation to data collected through cookies, you can contact us at compliance@thejazzfintech.com.

For data collected by Creem through its own cookies, you will need to contact the MoR directly following the instructions in their privacy policy.

7. Changes to this policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. In the event of material changes, we will notify you by posting a notice on our website. We encourage you to check this page regularly to stay informed about how we use cookies.

8. Contact us

If you have any questions about this Cookie Policy or our use of cookies, you can contact us at the following:

THE JAZZ FINTECH (BROKTRADING LTD)

Address: Orfeos Street 18B, 1070 Nicosia, Cyprus

Email: compliance@thejazzfintech.com

Websites: www.thejazzfintech.com | www.pfarmour.com
Registration Number: HE 342927

For matters relating to cookies placed by the Merchant of Record:
Creem
Website: https://www.creem.io
Privacy Policy: https://www.creem.io/privacy
Support: support@creem.io

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