

# ACCEPTABLE USE POLICY

## THE JAZZ FINTECH (BROKTRADING LTD)

*A Cyprus Limited Liability Company*

Registration Number: HE 342927

*Last Updated: 19/01/2026 | Version 2.0 (MoR Edition)*

## SECTION 1 - INTRODUCTION

### 1.1 Purpose

This Acceptable Use Policy (AUP) governs use of products and services, including our website, Expert Advisors (EAs), Trading Dashboard desktop software and web app, and Access Keys (when provided) from **BROKTRADING LTD** ("Company", "we", "us", "our"), a private limited liability company incorporated under the laws of the Republic of Cyprus, with registered office at Orfeos Street 18B, 1070 Nicosia, Cyprus, Cyprus, and registration number HE 342927, operating under the trading name **THE JAZZ FINTECH**.

This AUP is part of our Terms and Conditions and EULA. Violation may result in suspension or termination.

### 1.2 Scope

This Policy applies to: (a) All website users; (b) All customers; (c) All software users; (d) Anyone using our community forums/support; (e) Third parties accessing through authorized users.

### 1.3 Merchant of Record

Purchases are processed by our Merchant of Record ("MoR"), details of which are provided in our Terms and Conditions. This AUP governs use of our products and services, not payment processing. The MoR has its own acceptable use terms for their payment platform.

## SECTION 2 - PERMITTED USES

You may use our Services for: (a) Personal or internal business use as intended; (b) Trading and market analysis within license scope; (c) Accessing educational content and documentation; (d) Participating in community forums respectfully; (e) Providing feedback through appropriate channels; (f) Other uses authorized in our Terms and EULA.

### 2.1 User Responsibilities

You are responsible for: (a) Complying with applicable laws; (b) Maintaining account and Access Key (when provided) security; (c) All activities under your account; (d) Ensuring others using through you comply with this Policy; (e) Backing up data; (f) Reporting security issues or violations.

## SECTION 3 - PROHIBITED ACTIVITIES

### 3.1 Illegal Activities

You must not use Services for: (a) Fraud, market manipulation, insider trading; (b) Money laundering, terrorist financing; (c) Violating export controls or sanctions; (d) IP infringement; (e) Privacy violations; (f) Distributing illegal content; (g) Tax evasion; (h) Any other illegal activity.

### **3.2 Harmful Activities**

You must not: (a) Attempt unauthorized access to systems or accounts; (b) Transmit viruses, malware, ransomware; (c) Conduct denial-of-service attacks; (d) Exploit security vulnerabilities; (e) Interfere with Services; (f) Use unauthorized bots or scripts; (g) Scrape or harvest data; (h) Impersonate others; (i) Harass or threaten; (j) Post offensive content.

### **3.3 License Violations**

You must not: (a) Share, sell, or transfer your Access Keys; (b) Use on more devices than licensed; (c) Reverse engineer or decompile; (d) Modify or create derivative works; (e) Remove proprietary notices; (f) Bypass security or licensing; (g) Use for unauthorized purposes; (h) Redistribute without authorization.

### **3.4 Trading Prohibitions**

You must not: (a) Use for market manipulation, spoofing, or layering; (b) Exploit broker or prop firm vulnerabilities; (c) Use with illegal trading schemes; (d) Misrepresent product performance; (e) Circumvent broker or prop firm trading restrictions; (f) Engage in illegal trading; (g) Use for unauthorized HFT or latency arbitrage, or any other form of unauthorized arbitrage.

### **3.5 Communication Prohibitions**

In forums and support, you must not: (a) Post spam or unauthorized ads; (b) Share false or misleading information; (c) Harass others; (d) Post defamatory or offensive content; (e) Share others' personal information; (f) Impersonate users or staff; (g) Discriminate; (h) Solicit personal information; (i) Promote illegal activities; (j) Troll or disrupt.

### **3.6 Payment-Related Prohibitions**

You must not: (a) Use fraudulent payment methods; (b) Initiate unjustified chargebacks; (c) Attempt to circumvent payment through MoR; (d) Use stolen payment credentials; (e) Exploit MoR promotions fraudulently.

## **SECTION 4 - SECURITY REQUIREMENTS**

### **4.1 Account Security**

You must: (a) Use strong, unique passwords; (b) Enable 2FA (when available); (c) Not share credentials; (d) Log out on shared devices; (e) Report unauthorized access immediately; (f) Keep contact information current.

## **4.2 Access Key Security (where available)**

You must: (a) Store keys securely; (b) Not share with unauthorized parties; (c) Not post publicly; (d) Report lost/compromised keys; (e) Follow our security guidelines.

## **4.3 System Security**

You should: (a) Keep systems updated; (b) Use antivirus software; (c) Secure network connections; (d) Beware of phishing; (e) Follow security best practices.

# **SECTION 5 - MONITORING AND ENFORCEMENT**

## **5.1 Monitoring**

We may monitor use for compliance through: automated detection, violation review, usage analysis, security audits, and law enforcement cooperation.

## **5.2 Reporting Violations**

Report violations to [compliance@thejazzfintech.com](mailto:compliance@thejazzfintech.com) with: description, evidence, violator identity (if known), your contact information.

## **5.3 Consequences**

Violations may result in: (a) Warning; (b) Temporary suspension; (c) Permanent termination; (d) Forfeiture of fees; (e) Legal action; (f) Law enforcement reporting; (g) Other available remedies. Consequences depend on severity.

## **5.4 Appeals**

Appeal within 14 days to [compliance@thejazzfintech.com](mailto:compliance@thejazzfintech.com) explaining why action was unwarranted. Review typically takes 10 business days. Our decision is final.

# **SECTION 6 - INDEMNIFICATION**

You agree to indemnify, defend, and hold harmless the Company, its Affiliates, Partners, the Merchant of Record, and their respective officers, directors, board members, shareholders, executives, managers, employees, agents, representatives, contractors, successors, and

assigns from claims arising from: (a) Your violation of this AUP; (b) Illegal or unauthorized use; (c) Violation of third-party rights; (d) Your content; (e) Third-party claims from your actions.

## SECTION 7 - CHANGES

We may update this Policy. Changes will be posted on website with updated date. Material changes shall be communicated via email/website. Continued use constitutes acceptance.

## SECTION 8 - CONTACT

Report violations: [compliance@thejazzfintech.com](mailto:compliance@thejazzfintech.com)

Support: [info@broktrading.com](mailto:info@broktrading.com)

Company Contact:

**THE JAZZ FINTECH** (BROKTRADING LTD)

Registered Address: Orfeos Street 18B, 1070 Nicosia, Cyprus, Cyprus

Email: [info@thejazzfintech.com](mailto:info@thejazzfintech.com); [info@pfarmour.com](mailto:info@pfarmour.com)

Legal: [compliance@thejazzfintech.com](mailto:compliance@thejazzfintech.com)

Websites: [www.thejazzfintech.com](http://www.thejazzfintech.com) [www.pfarmour.com](http://www.pfarmour.com)

Registration Number: HE 342927

Merchant of Record (Payment/Billing related issues): *Creem*

Website: <https://www.creem.io>

Support: [support@creem.io](mailto:support@creem.io)

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